



making success possible



CENTER
FOR
FAMILIES
AND
CHILDREN

www.c4fc.org

Center for Families and Children's 2009 Annual Report

What inspires you to do your very best? Nelson Mandela's leadership in South Africa as President from 1994 to 1999, following 27 years in prison for anti-apartheid activism, has provided inspiration for the world in many ways. The movie "Invictus" tells the story of how Mandela called upon South Africa's rugby team leader, Francois Pienaar, to help him heal a nation.

In it, Mandela takes Pienaar under his wing and shares with him lessons about inspiration that he learned during his many years of imprisonment where he was forced to find inner strength to overcome his bleak outward circumstances. Mandela knowingly tells Pienaar, "In order to build our nation, we must all exceed our own expectations."

Faced with yet another year of significant challenges and reductions in funding, all of us at the Center for Families and Children were called upon to exceed our own expectations. We remained steadfast in our commitment to three key strategies:

- **Focusing on Impact** by putting our greatest hopes for our clients first
- **Breaking Through Boundaries** by working with each other and our community partners in new ways to get the very best results for our clients
- **Investing in What Matters** by driving beyond a balanced budget toward sustainability

By year's end, we succeeded in providing more service than ever before and finished the year in a strong financial position.

What inspires us to do our very best? The amazing people we have the privilege to serve. Their stories are truly remarkable, and remind us each and every day that success is possible, in any circumstance, when we draw upon our strengths and work together.

This annual report is a book of some of our favorite success stories. We hope that these stories inspire you to continue to do your very best. To make a difference in our community, we must all exceed our own expectations.



Erskine E. Cade
CFC Board Chair



Sharon Sobol Jordan
President & CEO

E. Cade

Sharon Sobol Jordan





CFC's Early Learning programs at our five Early Learning Centers and home-based services throughout our community focus on preparing young children for success in school. For more information, please contact Sondra Jones, Vice President of Early Learning, at sjones@c4fc.org or 216/325-9290.

Young children ready for success in school

When a CFC Early Learning teacher says “hello,” they are also thinking “goodbye.”

“As soon as a child walks in our building, we are preparing them to leave us,” said Anita Sabolik, CFC Bingham Early Learning Center manager. “We meet each child where they are when they come in the door and help them progress so that they’ll be successful in kindergarten and beyond.”

But, CFC Early Learning alumni do come back to visit their teachers and mentor the next generation of kindergartners.

For example, first-grader Kentral stopped by recently to visit his former Bingham teachers. And, he told preschool teacher Angela Murphy that he wanted to talk to the kids about what his experience has been like.

“So, he came back a few days later,” Angela said. “He was so excited to talk to the kids in the preschool classroom. He sat in his chair at the front of the room and told the kids about the differences between preschool and first grade, emphasizing the importance of lining up, the new, different rules you have to follow, and the new toys they have in his classroom. He was very serious and did very well. And, the kids really listened to him.

“It was at Bingham that he learned to be independent and to show initiative and self control. He’s already a leader.”

When trying to draw a child out to share their feelings, give them some markers and paper.

“Drawing is such a natural way for kids to express themselves,” explained RapArt Prevention Educator/Art Therapist Allison

Schmoldt. “They can express their feelings through pictures before they even have the vocabulary to talk about it.”

RapArt’s innovative arts-based prevention programs prepare children to prevent risky behaviors before they start by empowering them to develop a strong, positive sense of self. Art projects, such as creating a self portrait, help the children begin this process.

“Getting the students to start out by drawing what’s on the outside makes it easier to then explore their inside qualities,” Allison said. “First, they look in the mirror and take down what they see to create a self portrait. We combine that with a poem about what’s on the inside of them that they are proud of: ‘I’m a good singer. I’m a good dancer. I’m a good friend.’

“By learning to appreciate both, they learn that their differences are something to be proud of, something that makes themselves and others special.”

Youth making healthy choices and successfully transitioning into adulthood

Through a variety of in-school and community-based programs, RapArt’s high quality youth development services and unique art-based approaches help inspire youth to make healthy life choices and successfully transition into adulthood. For more information, please contact Pamela Bradford, Director of Youth Services, at pbradford@c4fc.org or 216/932-9497.



Children and adults with mental illness experiencing recovery and a better quality of life

CFC's Behavioral Health Services are available to children, adolescents, adults and families. We offer a full range of services, including counseling for children and adults, as well as community-based supportive services, medication management, pharmacy services and integrated physical and mental health care for adults. For more information, please contact Mary Hull, Vice President of Program Services, at mhull@c4fc.org or 216/325-9382.

What does success look like? "Our clients are successful when they are better than they used to be because they're moving forward," East Behavioral Health Supervisor Angel Chapin said. "Progress or success doesn't mean the same thing for everyone.

"Some of the successes are huge," Angel said, such as when a client who had been homeless for 15 years was able to obtain—and continues to maintain—permanent housing.

"But clients see the small successes too, and they do want to continue to be successful," Angel said. "That's what keeps them coming back."

Taking part in a CFC Club meeting or activity can be another step forward.

"For many clients, participating in CFC Club is the first time they've left the house to be social," Angel said. "It's great to see someone being able to interact with others when it was such a struggle in the past.

"Maybe their caseworker accompanied them to their first meeting. But now that same person chooses to come on their own and participate.

"And, others no longer even come to CFC Club because now they feel comfortable going out on their own community to be social."





After spending most of his teenage and adult years in and out of prison, Brady found himself incarcerated once again. Brady decided this time was not going to be like the others.

He made the choice to participate in the Greater Cleveland Integrated Re-Entry Project (GCIRP) before and after his release. He was determined to do the work necessary to move his life forward. Rachel Mihna, a CFC Community Psychiatric Supportive Treatment professional, helped Brady to develop a re-entry plan and prepare to integrate back into the community and his own family.

During his incarceration, Rachel met weekly with Brady—who was diagnosed with bi-polar disorder—to help him identify the issues that led to his incarcerations and estrangement from his family. They also used this time to focus on setting goals for Brady's life post-release.

Rachel also reached out to Brady's family, particularly his dad and brother.

"They shared their frustrations with Brady—but they shared their hopes too," Rachel explained. If Brady could prove he was committed to changing his life, they were willing to give him another chance, she added.

Brady said he was finally ready for the challenge: "I got mature. I knew I had the potential to learn and grow."

Since his release, Brady visits his dad and talks with his brother regularly. He has a job and apartment, and he continues to move forward. Brady also maintains contact with Rachel, who is continually inspired by his progress.

As lead agency for the Greater Cleveland Integrated Re-Entry Project (GCIRP), our staff works with nearly 40 community partners to help people who are incarcerated successfully transition back into the community, reunify with their children and families and prevent a return to incarceration. For more information, please contact Erika Forde, GCIRP Project Coordinator, at eforde@c4fc.org or 216/325-9285.

Parents and adults taking action on the barriers of poverty



After years as a stay-at-home mom, Robin went back to school, earned a degree and immediately landed a job in her field.

She was excited by her new opportunities.

But, she was also exhausted.

She reached out to EASE@Work—a free benefit that was offered by her employer—to get help with balancing her new job and family.

Robin was referred to EASE@Work Counselor Sandra Lavelle, who helped her dig a little deeper.

“She was feeling guilty about going back to work, having less time to spend with her children, and being so tired when she did,” Sandra explained. “Talking with her about how her husband was helping out led to a light bulb moment for her. It turned out that his excessive drinking was contributing to their problems, and her anger about this was adding to her exhaustion.”

Although a concern about work-life balance issues led Robin to make that first call to EASE@Work, she is now also working with Sandra to develop her assertiveness and communication skills.

Robin’s learning and growing will help at home and at work.

“Just like people can ‘take their work home with them,’ people bring their problems at home into the office,” Sandra said. “When Robin comes into work feeling less overwhelmed by home issues, she’s going to be more productive at work.”

EASE@WORK serves over 130

Ohio-based employers and their employees and families with a variety of highly effective employee assistance, work-life and wellness services. 100% of the net revenue earned by EASE@Work is contributed back to CFC to support our charitable services.

For more information, please contact Janet Schiavoni, Director, EASE@Work at jschiavoni@c4fc.org or 216/325-9343

Employees at work and focused on the job

CFC: Changing lives and communities

Young children ready for success in school: Our five *early learning centers*—all three-star Step Up to Quality rated—and home-based services provide children from birth to school-age with high-quality educational programs, including Early Head Start, Head Start and Universal Pre-Kindergarten programs.

Youth making healthy choices and successfully transitioning into adulthood: Alcohol and other drug prevention services are provided at the *RapArt Center*, as well as in 30 schools from five area school systems, incorporating the arts to help young people build the skills they need to make healthy, positive life choices.

Children and adults with mental illness experience recovery and a better quality of life: Adults with severe mental illness receive services from CFC's *Behavioral Health Services*, including community-based services that help adults overcome barriers to independent functioning in the community. CFC also provides comprehensive individualized counseling to Medicaid-eligible children and teens.



Parents and adults taking action on the barriers of poverty: CFC's *Neighborhood Family to Family System of Care Services* offers neighborhood-based wrap-around services to ensure the safety and well-being of children and promote family stability • The *Greater Cleveland Integrated Re-Entry Project* helps people who are incarcerated to successfully transition back into the community, reunify with their children and families and prevent a return to incarceration • The *Fathers and Families Together (FAFT)* program provides educational and family-focused activities for men, their parenting partners and children.

Employees at work and focused on the job: *EASE@Work* offers employee assistance services to over 130 Ohio-based employers, including corporations, universities, school systems, labor unions, nonprofits and county and municipal government employers.

Supporting advocacy for greater impact: Effective, practical *strategic advocacy* to remove societal barriers, achieve broader systems change and ensure adequate community investment in our client service areas.



Our Mission

Changing lives and communities through client service, advocacy and collective action

Our Vision

Making success possible in school, work and life for people in Northeast Ohio's most challenged communities

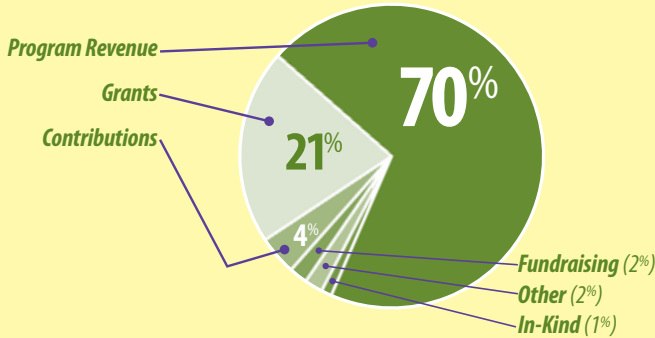
Our Shared Values

- Every person is deserving of hope, dignity and purpose
- Everything we do is focused on impact, quality and addressing root cause problems

2009 Financial Operating Report*

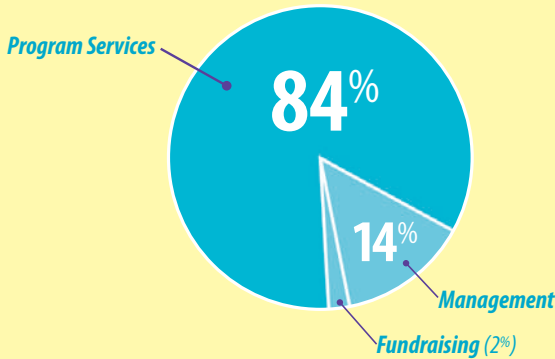
Support and Revenue

Program Service Revenue	\$ 13,186,000
Grants (Governmental and Private)	\$ 3,919,000
Contributions	\$ 793,000
Fundraising	\$ 445,000
In-Kind	\$ 187,000
All Other	\$ 305,000
Total Support and Revenue	\$ 18,835,000



Expenditures

Program Services	\$ 15,386,000
Management and Fundraising Expense	\$ 3,085,000
Total Expenditures	\$ 18,471,000



Operating revenues over operating expenses \$364,000

* This financial operating report was prepared on an operating basis. Thus, it may not contain all the applicable revenue or expense items required under G.A.A.P. (Generally Accepted Accounting Principles in the United States). For complete financial information see the Center for Families and Children (CFC) audited financial report which is available for inspection at CFC's office.

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 Pure Water Technology of Ohio LLC
 Q104 Radio
 Quaker Square Inn at The University
 of Akron
 Lynn Ragone
 Dave and Patty Reines
 Renaissance Glendale Hotel and Spa
 Renaissance New York Hotel
 Times Square
 Ronn Richard and Elizabeth Richard
 Roast
 Rock and Roll Hall of Fame and Museum
 Saeco USA
 Richard and Elizabeth Schifrel
 Mark Shapiro and Lissa Bockrath-Shapiro
 Shoreby Club
 Southwest Airlines Co.
 The Step2 Company
 Streets Of Manhattan
 Ruth Sudilovsky-Pecha and Ezra Pecha
 Swiger Coil Systems LLC
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 That's Life with Robin Swoboda
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*This list reflects donations received between January 1 and December 31, 2009. CFC gratefully acknowledges our many generous donors, and we apologize for any errors or omissions. Please contact Sandi Craddock, Resource Development Coordinator, at scraddock@c4fc.org or 216/325-9369 with any corrections. **Thank you!***





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CFC's Program Locations

Early Learning

- Bingham Early Learning Center** • 2421 Central Avenue • Cleveland • 44115 • 216/621-1782
- Mather Early Learning Center** • 9203 Union Avenue • Cleveland • 44110 • 216/271-0095
- McMillan Early Learning Center** • 1941 South Taylor Road • Cleveland Heights • 44111 • 216/325-9138
- Rainbow Terrace Early Learning Center** • 7255 Garden Valley Avenue • Cleveland • 44104 • 216/441-1520
- Wade Early Learning Center** • 9111 Yale Avenue • Cleveland • 44108 • 216/761-4994

Youth Development & Family Services

- 1941 South Taylor Road • Cleveland Heights • 44118
- RapArt Center** • 216/932-9497
- Neighborhood Family to Family System of Care Services** • 216/320-9520
- Fathers and Families Together (FAFT)** • 216/325-9124

Behavioral Health

- To make a first-time appointment, please call 216/432-7230*
- East Office** • 4400 Euclid Avenue • Cleveland • 44103
- RapArt Center** • 1941 South Taylor Road • Cleveland Heights • 44118
- Hispanic Office** • 4115 Bridge Avenue – Suite 309 • Cleveland • 44113
- Southwest Office** • 5955 Ridge Road • Cleveland • 44129
- West Office** • 3929 Rocky River Drive • Cleveland • 44111
- Greater Cleveland Integrated Re-Entry Program (GCIERP)** • 4500 Euclid Avenue • Cleveland • 44103

Administrative Offices
4500 Euclid Avenue
Cleveland, Ohio 44103
216/432-7200
www.c4fc.org

EASE@WORK
Employee Assistance Services
216/325-9375
www.easeatwork.com

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